
Syvia Romez

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Looking to learn and grow in healthcare at Luna Language Services as a Bilingual Interpreter. I'm willing to take on challenges using my self-starter attitude, experience, and thorough ability to deliver a superior level of results.

Experience

February 2020 – Present

Make-up Artist, [MACY'S](#) | INDIANAPOLIS, IN

- **Develop team communications and information for customer service meetings.**
- **Negotiate agreements between employees to clarify misunderstood directions.**
- **Resolve conflicts that affect performances.**
- **Focus on clients and resolve issues by problem-solving.**
- **Coach and develop my team.**
- **Ensure maintenance of personal goals.**
- **Provide an environment that encourages maximum sales for cosmetic treatment brand.**
- **Improve customer satisfaction.**
- **Drive overall operational improvements.**
- **Consistently save costs while increasing profits.**

May 2010 – February 2020

Make-up Artist Freelancer, [ESTEE LAUDER](#) | INDIANAPOLIS, IN

- **Worked with customers to understand our products by demonstrating product knowledge.**
- **Applied make-up on clients using a color palette and different make-up tools.**
- **Provided a quality environment for clients to create various looks.**
- **Identified possible new customers and learn their unique make-up requirements.**
- **Met all sales goals and deadlines.**
- **Engaged in customer's interests in make-up.**

Education

May 1991

Diploma, [HOLLYWOOD HIGHSCHOOL](#) | HOLLYWOOD, CA

Skills

- Bilingual
- Reliable and dependable
- Detail orientated
- Excellent customer service skills
- Time management skills
- Problem-solver
- Administrative skills
- Great attitude with a high energy personality
- Establish a track record of achieving and overachieving goals
- Sharp eye for overall quality
- Thrive under challenges and deadlines

Activities

- Humane Society Volunteer **2013 - 2019**
- National Association of Bilingual Education (**NABE**) **2020**